



QUALITY POLICY

SYSTEM ONE your business success and further development based on the products conform to the requirements of users, the requirements of regulations and technical standards.

Orientation and objective SYSTEM ONE's is to become the market leader in Adriatic countries in terms of quality of services in the field of servicing IT equipment:

This objective, SYSTEM ONE realizes implementation and continuous improvement system management quality harmonized with the requirements of ISO 9001: 2008, including:

- Establishment and management processes that contribute to customer satisfaction and implement measures to increase customer satisfaction,
- Achieving leadership roles management,
- Active participation of employees in the planning, implementation and evaluation of all activities in the process of realization of products and services,
- Identification, assessment and management processes and resources required for the implementation, maintenance and continuous improvement of the Quality Management System,
- Continuous improvement of the quality of products and services,
- Decisions based on data collected and analyzed,
- Developing partnerships with suppliers,
- The continuous modernization of equipment and training of employees.